

## LA LINKAGES:

**Service**

**Coordination**

**Partnership**

### LINKAGES MISSION:



Working together to strengthen families, ensure child safety, promote well-being and sustain self-sufficiency.

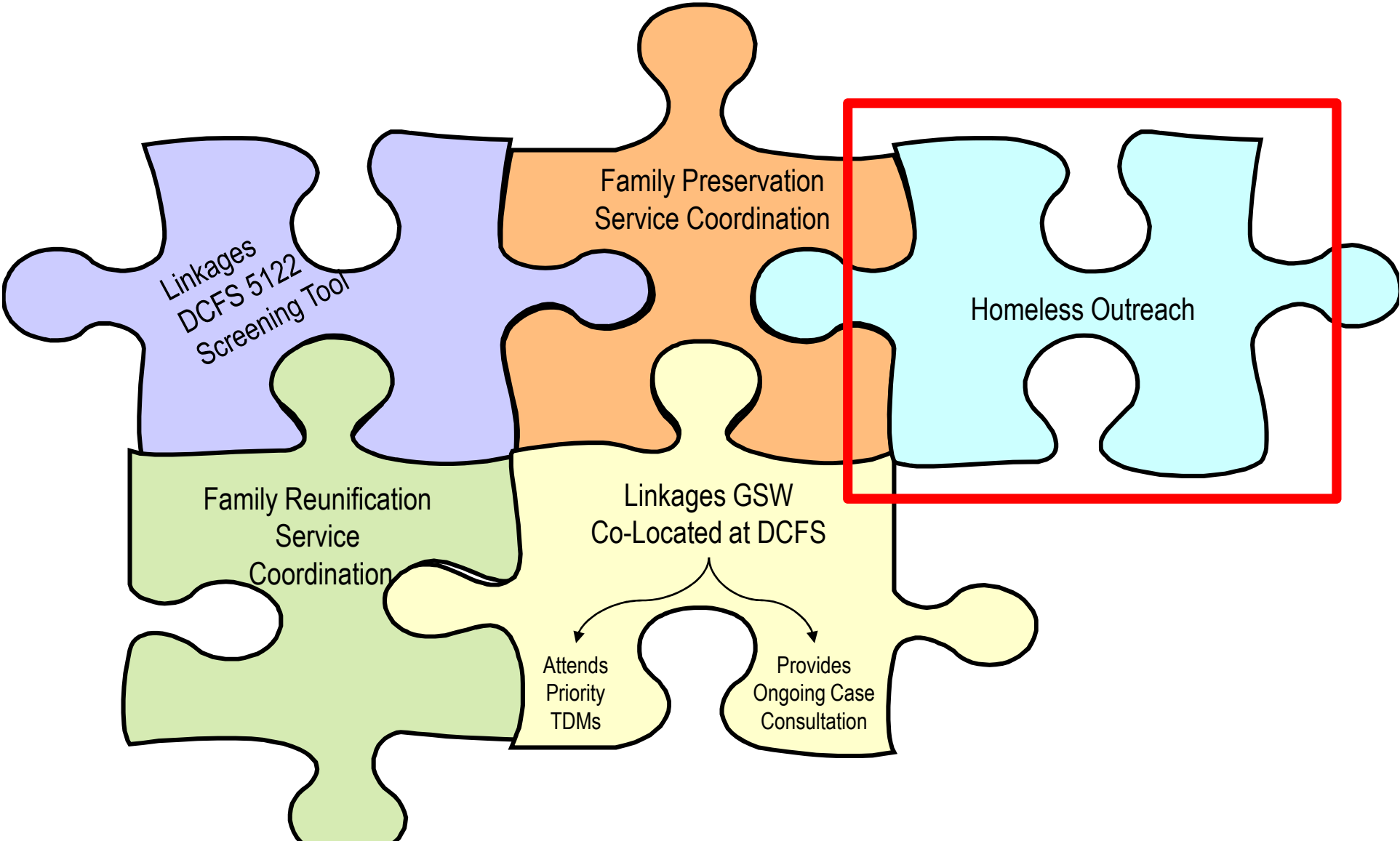
County of Los Angeles  
Department of Children and Family Services  
(Child Welfare Services)

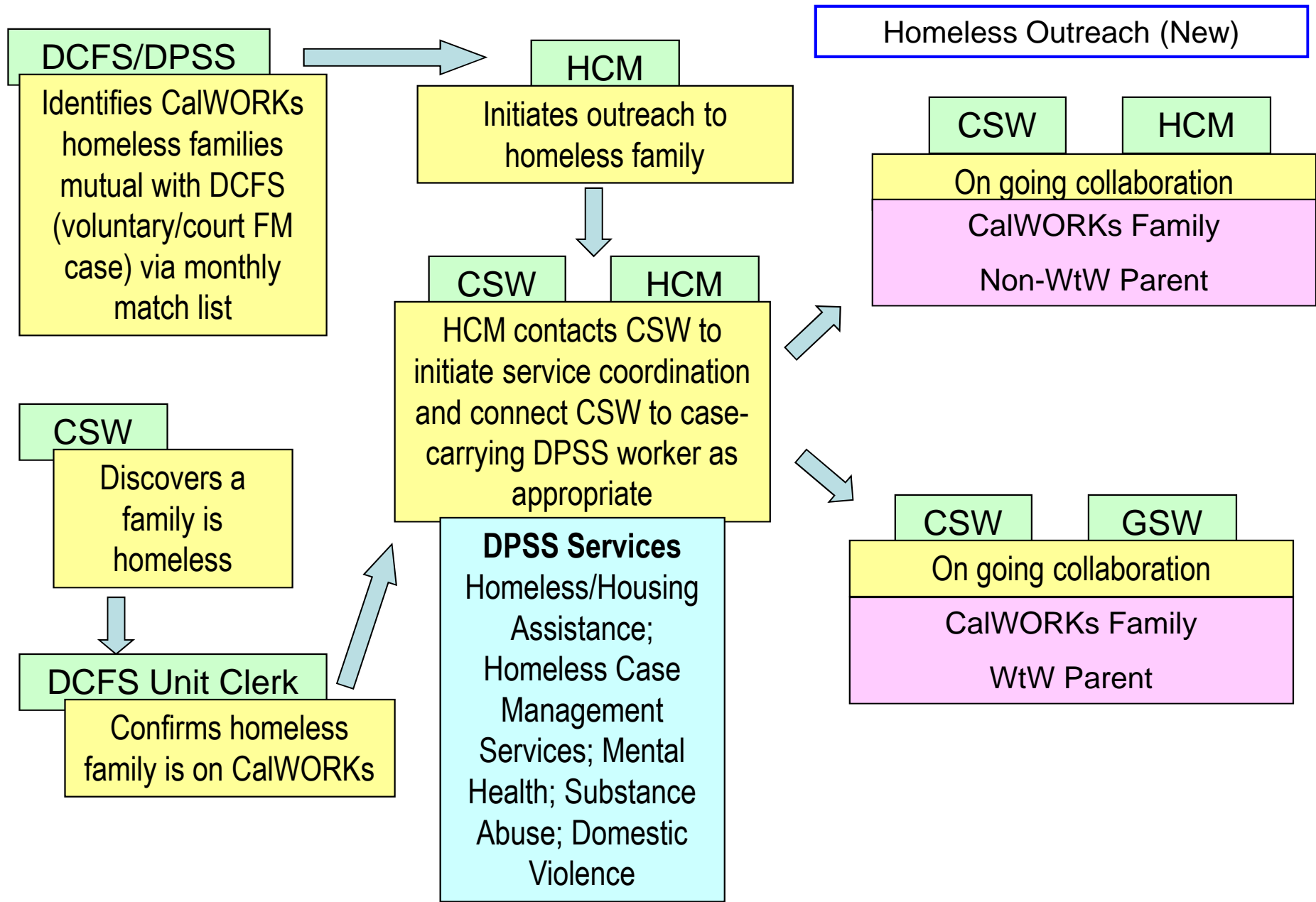


County of Los Angeles  
Department of Public Social Services  
(CalWORKs/Welfare-to-Work)



## FIVE LINKAGES PROTOCOLS IN LA





DCFS/DPSS

Identifies CalWORKs homeless families mutual with DCFS (voluntary/court FM case) via monthly match list

HCM

Initiates outreach to homeless family

Homeless Outreach (New)

CSW

HCM

On going collaboration

CalWORKs Family

Non-WtW Parent

CSW

Discovers a family is homeless

CSW

HCM

HCM contacts CSW to initiate service coordination and connect CSW to case-carrying DPSS worker as appropriate

**DPSS Services**  
Homeless/Housing Assistance;  
Homeless Case Management Services; Mental Health; Substance Abuse; Domestic Violence

CSW

GSW

On going collaboration

CalWORKs Family

WtW Parent

DCFS Unit Clerk

Confirms homeless family is on CalWORKs