



COUNTY OF
SAN BERNARDINO

The CalWORKs System and Linkages in a C-IV County

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How is C-IV Data Used?

1. To identify Linkages target population.
2. To evaluate Linkages program.

C-IV Data: Identifying Linkages Population

C-IV Data: Identifying Linkages Population

- San Bernardino County's target population are individuals who are...
 - receiving CalWORKs assistance and enrolled in Welfare-to-Work (WTW), **AND**
 - receiving Family Maintenance services from the Department of Children's Services.

C-IV Data: Identifying Linkages Population

The prioritization of case assignments for the Linkages program are based on the following WTW program status:

Priority	WTW status	Description
1	Sanction	Customer is an unaided CalWORKs work-eligible individual who has failed or refused to comply with the program.
2	Noncompliance	Customer who has failed to participate with TAD ESP and has 20 days to comply before a sanction is imposed.
3A	Active Participating	Customers participating only through attendance of substance abuse, mental health or domestic violence counseling activities.
3B	Active Participating	Customers participating in Education, Work Experience, Job Services, or Employment activities.

C-IV Data: Identifying Linkages Population

- Process for identifying population:
 - Extract data from C-IV
 - Extract data from CWS/CMS
 - Create queries in MS Access to match data from both systems
 - Review final data set and place clients in order of priority based on WTW status

C-IV Data: Identifying Linkages Population

- Fields from C-IV used to identify population:
 - Case number (family number)
 - Cin Num Identif (unique parent identifier)
 - Parent's name (first and last)
 - WTW status
 - ESP office number

C-IV Data: Identifying Linkages Population

- Fields from C-IV used to identify population (*continued*):
 - Child's name (first, middle, last)
 - Child CIN (unique child identifier)
 - Child's DOB
 - Child's SSN
 - Child's gender

C-IV Data: Identifying Linkages Population

Data matching process:

1. Match social security numbers (must be an exact match).
2. Review matched data from step 1:
 - Are names similar in both data sets?
 - Are DOBs similar in both data sets?
 - If yes to both questions, based on your criteria, consider a match.

C-IV Data: Identifying Linkages Population

Data matching process (*continued*):

3. Match unmatched data (no SSNs or SSNs that did not match) using DOB and names, based on specified criteria.

C-IV Data: Identifying Linkages Population

- Export matched data (i.e., clients eligible for Linkages) from Access to Excel.
- Arrange clients in order of priority based on their WTW status (AC, EX, GC, NC, or SA).

C-IV Data: Evaluating Linkages Program

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Outcome for CalWORKs system:

Parents have sufficient resources to support their children

C-IV Data: Evaluating Linkages Program

Indicator

Data Source

Average monthly wages at start of Linkages and 6, 12 months after start.	C-IV Employment Table
Percentage of clients meeting WTW federal participation requirements (WPR) at start of Linkages and 6, 12 months after start.	C-IV—queries/calculations to create dichotomous WPR variable (Met vs. Not Met)
Percentages of clients engaged in work requirements (e.g., education, vocational training, substance abuse treatment, domestic violence classes).	C-IV Customer Activity Table
Of families who exited Linkages because they were discontinued from CalWORKs aid, what percentage reapplied for CalWORKs aid 6, 12 months after exiting Linkages?	C-IV

C-IV Data: Evaluating Linkages Program

Indicator

Data Source

Of clients who were sanctioned at time of entry into Linkages, what percentage resolved their sanctions while in Linkages?	In-house database and C-IV sanction history
Of clients who resolved their sanctions after entering Linkages, what percentage had subsequent sanctions?	In-house database and C-IV sanction history
Of clients who were not sanctioned at the time of entry into Linkages, what percentage became sanctioned while in Linkages?	In-house database and C-IV sanction history

C-IV Data: Evaluating Linkages Program

- Other things to consider:
 - Clean data before matching
 - Flag Linkages cases in C-IV
 - Develop a comparison group
 - Develop an in-house database to track information not collected in C-IV

Questions

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